



Annual Progress Report 2025

- Advocating for people who need help
- Connecting people to fiscally responsible resources
- Respecting everyone in the process

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Core Values

Advocacy Links personnel are committed to:
Listening to youth and their families to fully understand their wants and needs so we can personalize supports to meet their unique needs.

Integrity and honesty in conveying correct information to youth and families in a timely fashion. Employees respect the privacy of all protected health information.

Networking with service providers, state entities, and local resources to connect youth and their families with crucial supports that meet their needs.

Knowledge of current and upcoming resource options is achieved by Advocacy Links staff through ongoing systematic training.

Support advocacy and personal contact.

www.advocacy-links.com

A Note from the Managing Member

Sara Fry and Heather Van Ness have done a remarkable job of leading our efforts in 2025 to weather the storms and bring us through safely. The majority of our time and energy has been spent concentrating on delivering high fidelity wraparound services while remaining true to our mission of advocating for people who need help, connecting people to fiscally responsible resources, and respecting everyone in the process.

We have renewed our contracts with both Division of Mental Health & Addictions (DMHA) and Department of Child Services (DCS) to provide Wraparound Facilitation Services for families and youth with Mental Health concerns and Intellectual/Developmental Disabilities. In addition, we received another year of accreditation from the Commission on Accreditation for Rehabilitation Facilities (CARF).

In 2025 we chose to dissolve the Not for Profit branch, Advocacy Links Resource and Advocacy Center, due to the inability to sustain it's operations with the current circumstances.

The Housemate Finder tool is still in operation and has undergone some upgrades to make it more user friendly in the form of an app. Increased marketing for this much needed tool will be underway in 2026.

We are looking forward to continuing our momentum into 2026.





Highlights from 2025:

CARF Accreditation granted

DMHA Contract Renewed

DCS Contract Renewed

5 youth graduated from Wraparound Services

Transitioned to a more affordable EHR

Stable workforce

Reduction of debt

One youth graduated from probation and shortly after graduated from wraparound

We've had several youth really branch out this year- joining show choir, drama/theater clubs and performing in school plays, and poetry clubs



Throughout 2025, satisfaction surveys were completed with Youth/Families, Team Members/Stakeholders; and Employees. Links for the surveys are available on the company website 24/7/365 so people can access these at any time. Specific invitations for survey completion were distributed in March/September for Youth/Families; April/October for Team Members/Stakeholders; and November for Employees. Our average overall satisfaction rate remains above 80%.

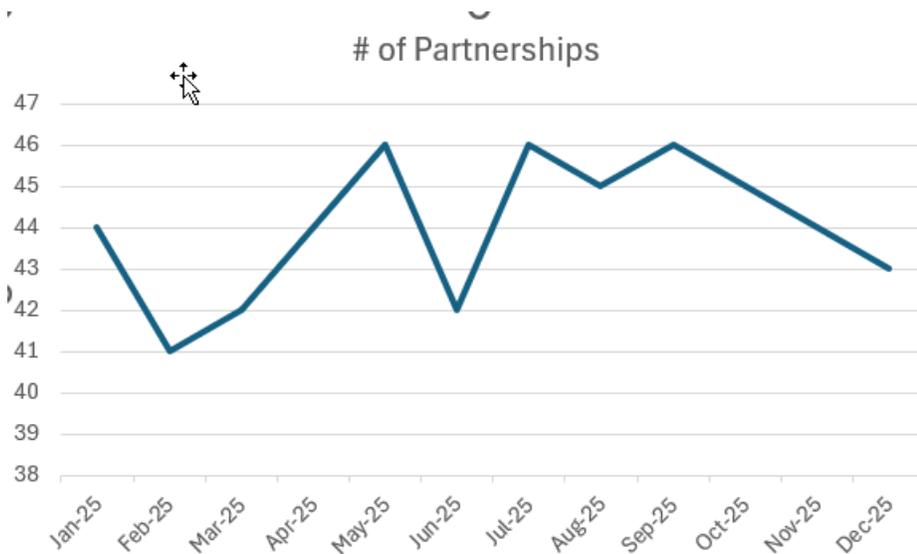
Service Area -

Advocacy Links has partnerships throughout several counties in Indiana to provide Child Mental Health Wraparound Facilitation Supports.



By the Numbers

- Growth projections for youth partnerships has been exceedingly difficult to predict. While we have used the information the state provides about youth waiting for services, this has proven not to be reliable information and our projections continue to be off. We have shifted our partnership efforts to include every employee who has the credentials to provide wraparound facilitation. Every employee who is able has partnerships to guarantee there is a need to hire new facilitators in specific areas before we actually hire them.
- 100% of our current employees have been with the company for 2 or more years. 60% of our employees have been with the company for 9 or more years.
- As we move into 2026, the growth projections for both youth and personnel will continue to be as conservative as possible but also using the same model of ensuring partnerships prior to adding new employees.



2026 Company Rocks

Advocacy Links will receive a 3 year accreditation from CARF in November 2026.

Advocacy Links will receive a deficiency free DCS/CBCC Audit in the Spring of 2026.